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Five gold medalists T Vasudeva Nayak, Juthika Kamdar, Varun Kumar, Spoorthi S Gowda and Deepak Nesarikar during the 19th Annual Convocation of SDM-IMD in Mysore, on Friday. Former IIM-B professor Prasanna Chandra, Director of SDM-IMD N R Parasuraman, Secretary of SDM Educational Trust Ujire, S Prabhakar, Mindtree Ltd. Chairman Subroto Bagchi are seen. DH PHOTO

## Tech pioneer asks students to develop empathy

19th annual convocation of SDM-IMD held in Mysore

MYSORE: What the world currently needs is not just professionalism, but 'empathy' towards fellow beings, said Subroto Bagchi, chairman of Mindtree Ltd.

He was addressing the students during the 19th annual convocation of SDM-Institute of Management Development, here, on Friday. On the occasion, 180 students of Post Graduate Diploma in Management were presented degree. Five students, who have excelled in various areas, were confered with gold medals.

Subroto, sharing his experience of the 1990s, said, he had to often come down to Mysore on his Wipro assignments and stayed in a star hotel.

"One fine morning, when I was supposed to attend an important meeting, I found that I had forgotten to pack my shoes. When I enquired at the hotel front desk, whether footwear shops were open by early morning, the receptionist answered: 'Sir, Mysore wakes up only after 10 am'," he said. "When a night shift worker

"When a night shift worker learnt about my problem, he just enquired about my shoe size and offered his pair of shoes. He said: 'Use my shoes, I just finished my night duty, I don't need them during the day'. I borrowed shoes from an unknown person. The person was not highly qualified, but he had empathy towards me. This is what the young generation needs to adopt," Bagchi said.

He said, once a country advances technologically and industrially, the political tag-line disappears.

"It is a bit difficult to name the prime minister of Japan, but one can list the five prominent Japanese companies in one go. Young Indians should strive for such development, he said.

Citing another example he said, an individual should be content with what one has, by understanding the hardships faced by other people.

"At times, we worry about our problems even though we have everything in life. A pushcart vegetable vendor has to borrow money at exorbitant interest rates. He cannot expect profit all the time as he sells perishable commodity. Even if he incurs loss, he goes back to the same money-lender, pays higher interest rates, borrows money and starts his day with the same cart. One should adopt such resilient quality,"he said.

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